

Urban Partnership Program C2C Dialogue Skopje 2019

Transparency, Accountability and Participation in MFSA and UA

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Citizen Engagement.....

...is a **two-way interaction** between citizens and governments

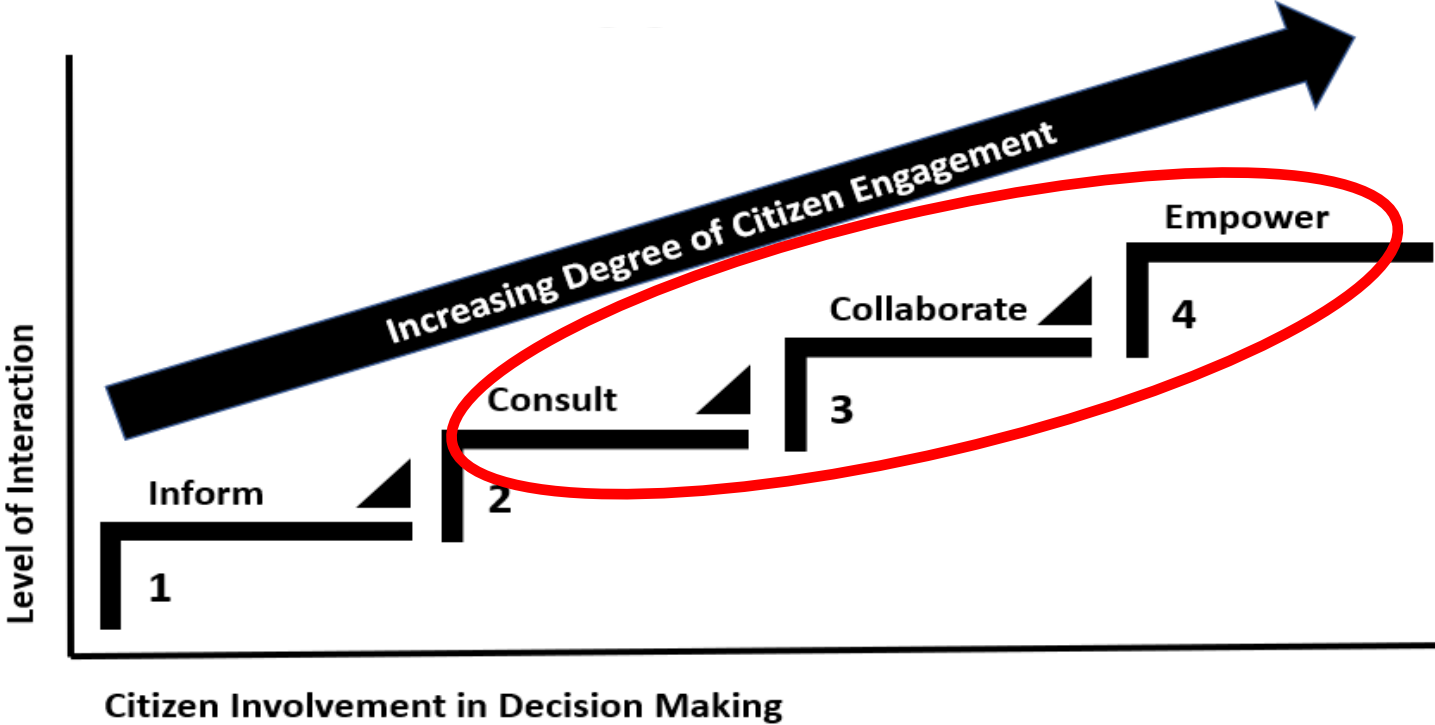


...gives citizens a **stake** in decision-making

...engages residents to **improve the government's decision-making and service delivery**



Dimensions of Citizen Engagement (I)



Dimensions of Citizen Engagement (II)

ONE-way interaction only!

[Inform: Provide citizens with information.]

Consult: Obtain citizen feedback on any issue.

Collaborate: Partner with citizens in decision-making.

Empower: Final decision-making in citizens' hands.



Participatory MFSA/ UA

User~management~committees
Public~Expenditure~Tracking~Surveys
Procurement~monitoring
Grievance~redress~mechanism
Focus~group~discussions Community~oversight
Citizen~membership~in~decision~making~bodies
Consultation Citizen~report~card
Budget~literacy~campaigns Citizens'~juries
Citizen~charter Community~contracting
Citizen~satisfaction~surveys Public~hearings
Participatory~budgeting Community~monitoring
Participatory~physical~audit Community~scorecard
Independent~budget~analysis Participatory~planning
Public~displays~of~information
Third~Party~Monitoring Public~reporting~of~expenditures

Voices from LGA Representatives

The benefits of engaging citizens are...



Thank You!

