

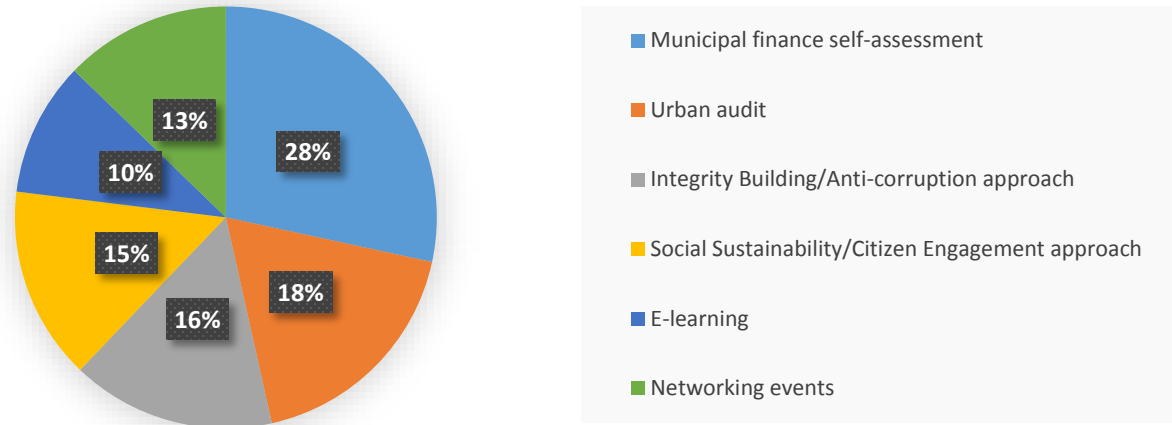
**World Bank - Austria  
Urban Partnership Program**

**MFSA and UA workshop Vlore, Albania  
*24-26 October 2018***

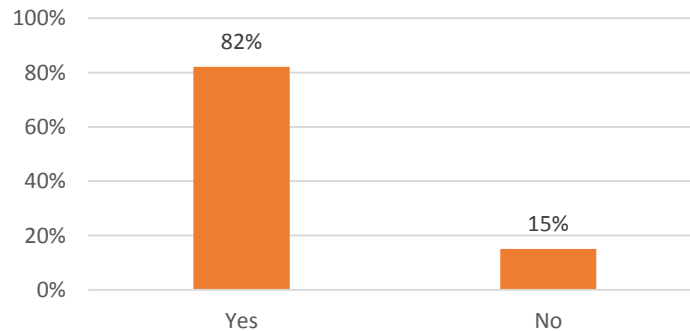
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# Improving Local Government Capacity in South-East Europe Urban Partnership Program (UPP) – UPP survey 2018

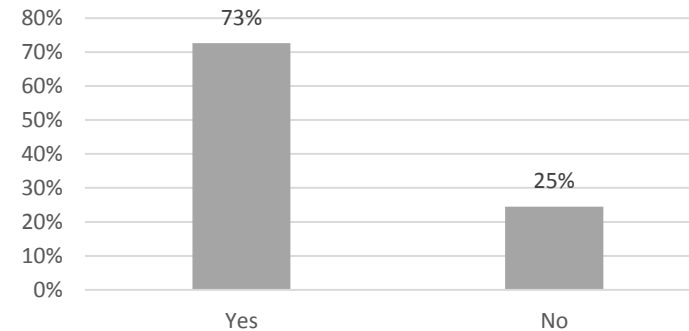
What would you consider the most important tool(s) of the UPP?  
(% from total responses)



"Has the UPP influenced in any way municipal service delivery to citizens and their quality?"

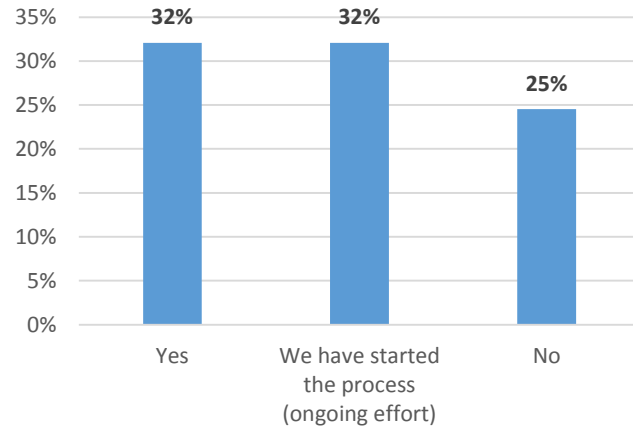


"Have the UPP tools helped you to access funding to finance your local, national or regional urban projects?"

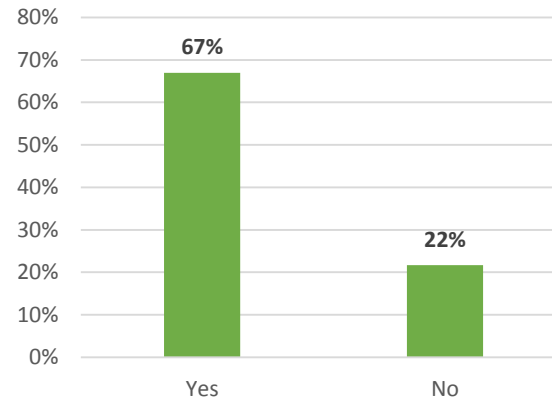


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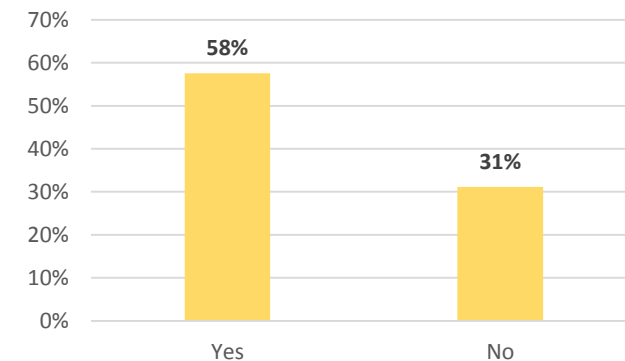
"Has your municipality finalized its  
Municipal Finance Improvement  
Plan/Action Plans as a result of MFSA?"



"Has the MFSA helped to improve  
the financial management of your  
municipality?"



"Is your municipality using the MFSA  
analysis and plans to track financial  
performance and using the results for  
decision-making?"



# Improving Local Government Capacity in South-East Europe Urban Partnership Program (UPP) – Vienna location

Albania:

**88%** said that the UPP influenced municipal service delivery to citizens and their quality.

In Qyteti it helped to improve living conditions and environmental factors in the city.

In Lushjne through linkages of MFSA with the UA, investments increased and have enhanced quality of life.

In Vlore a better understanding of the financial capacity and the potential led to improved investments.

**76%** said that the MFSA analysis and plans are being used to track financial performance and using the results for decision-making.

**59%** said that the UA has been used to improve the urban planning and/or development strategies of the city/municipality.

**76%** of respondents said that that the UPP tools helped them to access funding to finance their local, national or regional urban projects. In Lushjne it helped to reconstruct schools and preschool education facilities.

**94%** of respondents said that the MFSA helped to improve the financial management of their municipality.

# Improving Local Government Capacity in South-East Europe Urban Partnership Program (UPP) – Vienna location

Macedonia:

**85%** said that the UPP influenced municipal service delivery to citizens and their quality.

In Veles they made a new Sustainable Development Vision with a focus on the sustainable urban mobility and development of a SMART city. They have already applied to the World Bank LCRP Program call with the first project in the tourism area with SMART elements.

In Strumica they used the MFSA and UA for project prioritization at the budget forums.

In Prilep the tools were used to support decision making for financing based on citizen requests.

**55%** of respondents said that the municipality had finalized or have started the process of Municipal Finance Improvement Action Plans (MFIP). In Gazi Baba the MFSA helped for example to stay under the limit of 30% of operative budget for on-lending loans.

**75%** said that there would be interest to implement other tools such as the Urban Audit.

**60%** said that that the UPP tools helped them to access funding to finance their local, national or regional urban projects. Examples in Gazi Baba were IPA funds, LCRP funds or funds for rural development. In Strumica they financed a treatment plant through IPA funds.