

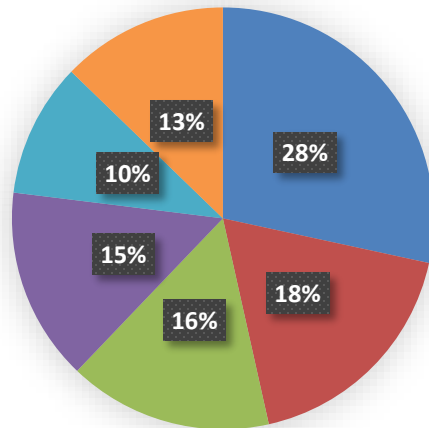
World Bank - Austria Urban Partnership Program

MFSA workshop Sarajevo

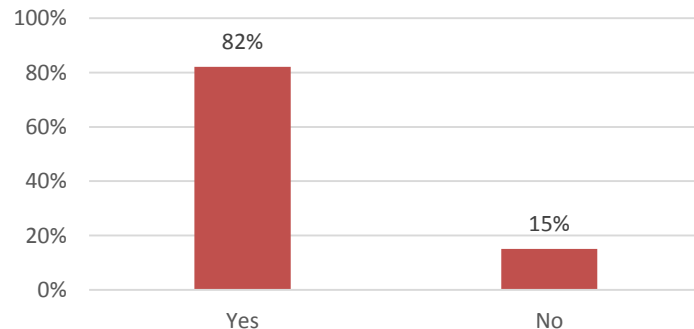
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Improving Local Government Capacity in South-East Europe Urban Partnership Program (UPP) – UPP survey 2018

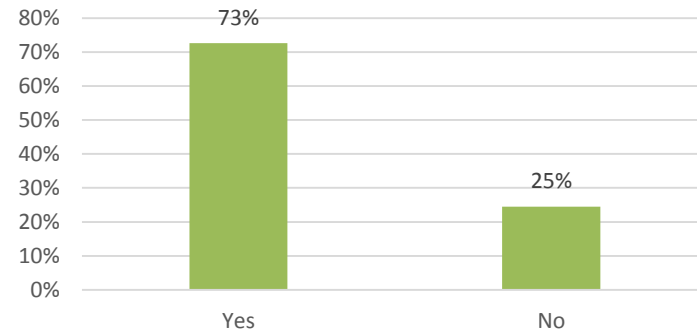
What would you consider the most important tool(s) of the UPP?
(% from total responses)



"Has the UPP influenced in any way municipal service delivery to citizens and their quality?"

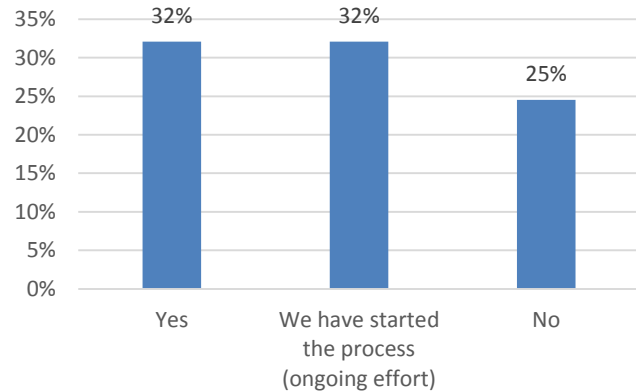


"Have the UPP tools helped you to access funding to finance your local, national or regional urban projects?"

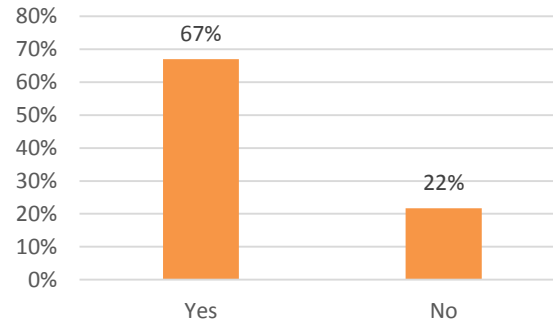


Improving Local Government Capacity in South-East Europe Urban Partnership Program (UPP) – Vienna location

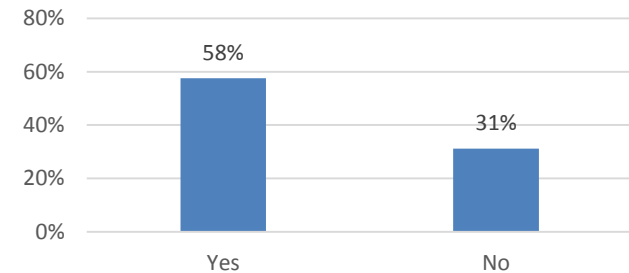
"Has your municipality finalized its Municipal Finance Improvement Plan/Action Plans as a result of MFSA?"



"Has the MFSA helped to improve the financial management of your municipality?"



"Is your municipality using the MFSA analysis and plans to track financial performance and using the results for decision-making?"



Serbia:

85% of respondents said that the UPP tools helped them access funding to finance their local, national or regional urban projects. The MFSA enabled the City of Belgrade to receive a credit rating (Moody's).

Montenegro:

83% said that the UPP influenced municipal service delivery to citizens and their quality. The MFSA Action Plan has helped to enhance the regulatory framework to provide for additional municipal revenues sources in Pljevlja.

Bosnia and Herzegovina:

76% of respondents said that the MFSA helped to improve the financial management of their municipality. The MFSA helped to inform a project to increase the collection of real estate tax in Prijedor.